



Administrative and Financial Support Unit
Local Technical Assistance and Training Branch (LTATB)
North Carolina Division of Public Health

Public Health Administrative and Financial Consultants Newsletter

Fall 2021

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Greetings,

As we move into our fall season with the changing of leaves, the smell of pumpkin spice and fall festivals, please continue to be safe.

Please be reminded that we are still available to provide technical assistance. Do not hesitate to contact your Administrative and Financial Consultant by email or phone for any question or technical assistance.

- Administrative and Financial Support Unit (AFSU)

Happy Retirement Pamela Langdon!

Pamela is retiring with 30 years of service with NC DHHS, DPH. She has been with the Public Health Nursing and Professional Development Unit (PHNPDU) for over 21 years. We will truly miss Pamela and wish her Godspeed in this new journey.



Welcome Dr. Lindsay Novacek, RN PHNPDU Nurse Consultant – Eastern Central Region

Lindsay will be covering the Eastern Central Region of NC starting October 1, 2021. We are so excited to have her in our unit and on our team. Please [CLICK HERE](#) for Lindsay's contact information and coverage area.



Reminders:

[Keep NCTracks Records Current to Avoid Claims Processing Issues](#)

Outdated information on a provider's NCTracks record can cause disruption in claims processing. Participating providers are contractually obligated to maintain their NCTracks provider record, which serves as the source of truth for managed care entities. It is vital for enrolled providers to use these resources, as well as the NCTracks Manage Change Request (MCR) process, to thoroughly and regularly review their individual and organization provider enrollment information and submit changes as needed.

The Right Service to The Right People At The Right Time in The Right Amount.

SPECIAL BULLETIN COVID-19 #176: Third Dose of COVID-19 Vaccine Available

On August 12, 2021, the FDA modified the Emergency Use Authorizations (EUAs) for [Pfizer-BioNTech](#) COVID-19 vaccine and [Moderna](#) COVID-19 vaccine to allow for administration of an additional dose (e.g., a third dose) of an mRNA COVID-19 vaccine after an initial two-dose primary mRNA COVID-19 vaccine series for certain immunocompromised people (e.g., people who have undergone solid organ transplantation or have been diagnosed with conditions that are considered to have an equivalent level of immunocompromise). The age groups authorized to receive the additional dose are unchanged from those authorized to receive the primary vaccination series:

- Pfizer-BioNTech: ages ≥12 years
- Moderna: ages ≥18 years

The authorizations for these vaccines have been amended to allow for an additional, or third, dose to be administered at least 28 days following the two-dose regimen of the same vaccine to individuals who have undergone solid organ transplantation, or who are diagnosed with conditions that are considered to have an equivalent level of immunocompromise. More information can be found [here](#)

Administration codes for the Third Dose of COVID-19 Vaccine are:

Pfizer – 0003A
Moderna – 0013A

SPECIAL BULLETIN COVID-19 #186: Booster Dose of Pfizer-BioNTech COVID-19 Vaccine

The Pfizer-BioNTech vaccine booster dose is approved for people 18 years and older and is different from the FDA approved third dose of the Pfizer vaccine which is approved for the immunocompromised population.

The recommendations for the booster shot vaccine only applies to people who previously received a Pfizer-BioNTech primary series (i.e., the first two doses of a COVID-19 vaccine). Medicaid beneficiaries should talk to their healthcare provider about whether getting a Pfizer-BioNTech COVID-19 booster shot is appropriate for them.

Beginning Sept. 24, 2021, NC Medicaid vaccine providers may begin administering the booster dose of mRNA COVID-19 vaccine to those beneficiaries who qualify and by self-attestation.

Administration code for the COVID-19 Vaccine Booster:

Pfizer – 0004A

Steps to resolving issues with Prepaid Health Plans

1. Contact Prepaid Health Plan directly.
2. If no resolution to issue after contacting the Prepaid Health Plan, then contact Medicaid Provider Ombudsman at Medicaid.ProviderOmbudsman@dhhs.nc.gov
3. Contact Administrative Consultant with Ombudsman ticket information.

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<https://publichealth.nc.gov/lhd/index.htm>



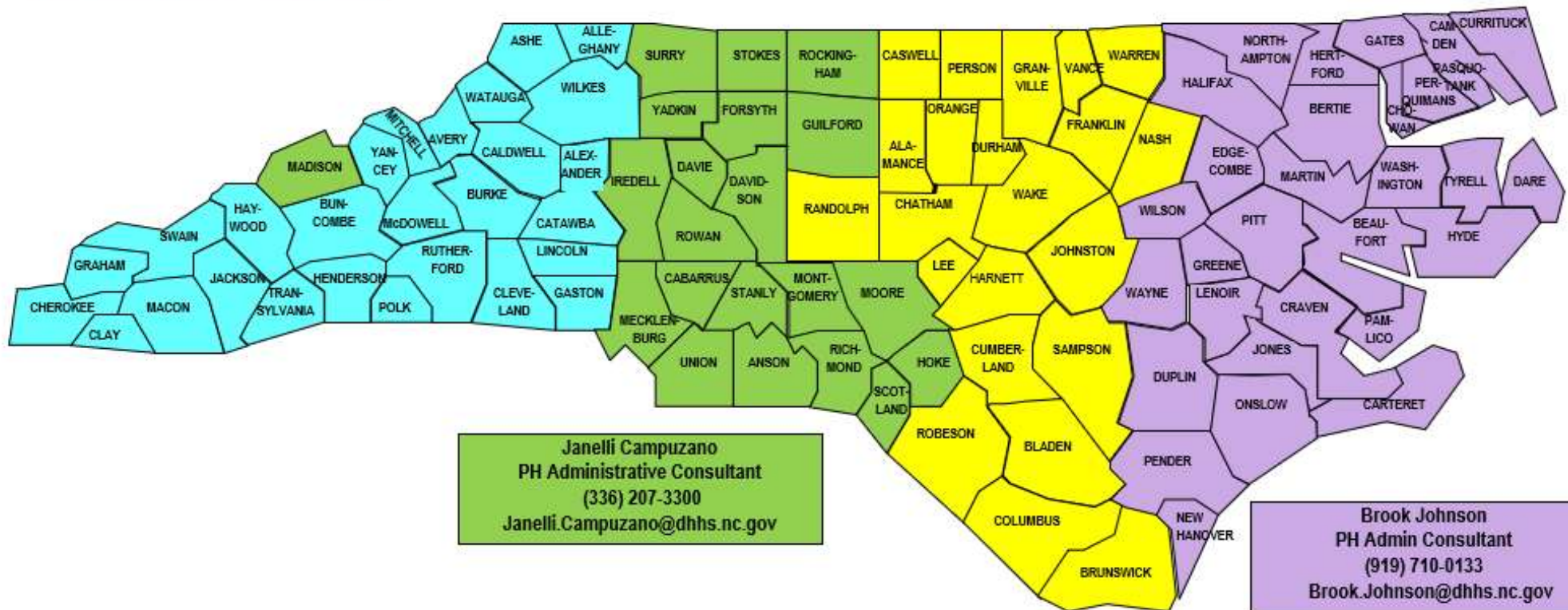
Local Technical Assistance and Training Branch

Administrative and Financial Consultants Map

04/01/2021

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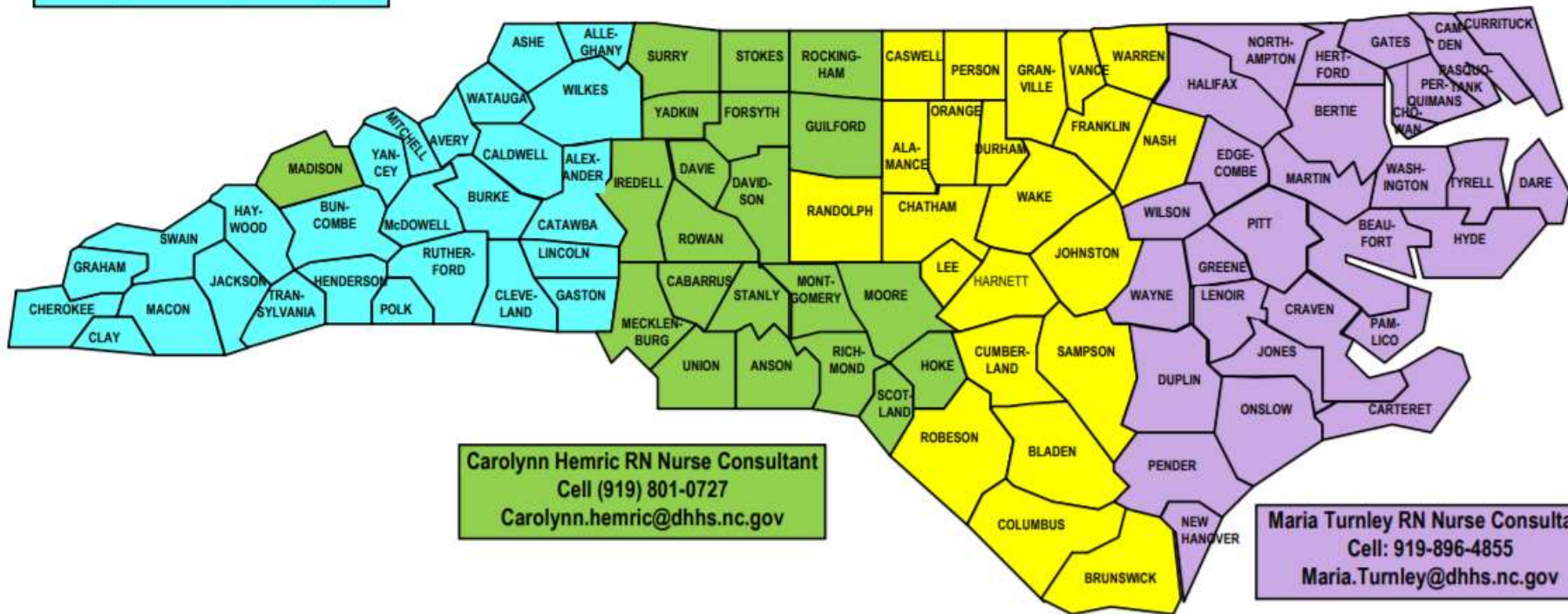
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Local Technical Assistance and Training Branch
Public Health Nursing and Professional Development Unit Interim Nurse Consultants Map
10/1/2021

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